### Cabinet 31st May 2017 Public

#### Proposed Consultation on a Public Spaces Protection Order for Shrewsbury Town Centre

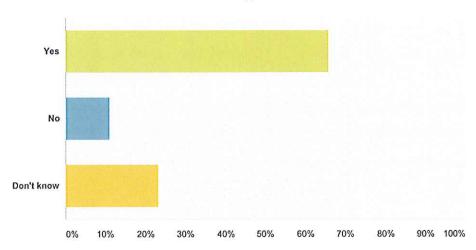
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<u>Appendix D – Online consultation results for questions1-5</u> <u>concerning the urinating / defecating prohibition including the</u> <u>effects this behaviour has had on respondents.</u>

### Q1 Do you consider this to be a problem within the public areas defined by the map?

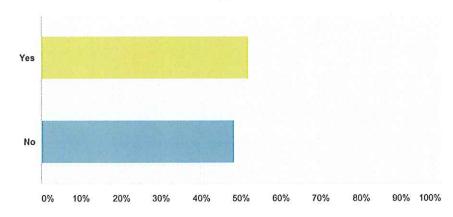




nswer Choices	Responses	
Yes	65.74%	71
No	11.11%	12
Don't know	23.15%	25
otal		108

## Q2 Has this type of behaviour had an impact on your enjoyment of the public areas defined by the map?

Answered: 108 Skipped: 0



Answer Choices	Responses	
Yes	51.85%	56
No	48.15%	52
Total		108

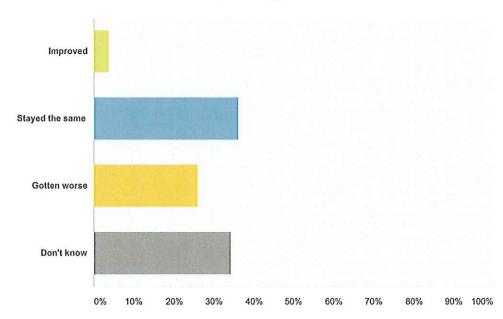
#	If you selected yes, please provide details of the impact and effect it had on you:	Date
1	Not pleasant when you have a young family	3/8/2017 3:38 PM
2	To enter English Bridge Court we pass through a covered passage way which is gated but not locked. Late night drunks very often use the passage as a urinal and on occasions have defecated and vomited there. Unwanted fast food plus cartons are often dumped there. It is very unpleasant to have to pass this mess and even worse clean it up.	3/6/2017 8:00 PM
3	areas in some of the doorways and empty spaces on Pride Hill are littered with blankets, bags, and dog bowls and become smelly to say the least.	3/3/2017 11:57 AM
4	I have just moved to Shrewsbury from Londo and spend the rest of my lift here I was looking forward to exploring the town centre but will reconsider and feel dismayed to see the state of the town centre and disgusted as I've seen urine and excrement in various places in the town. Maybe I made the wrong move.	3/3/2017 9:02 AM
5	It encourages others to do the same and degrades the area	3/3/2017 5:56 AM
6	My wife saw a man urinating at Swan Hill in Shrewsbury centre during a mid-week afternoon. He appeared to regard his behaviour as quite normal and acceptable. One often sees the signs of night time urination on walls and footpaths. Neighbours have suffered from defecation on their property.	3/2/2017 9:04 AM
7	Town Council staff have witnessed such behaviour and we have received complaints from the public also	2/27/2017 4:03 PM
8	Mainly in the shuts and alleys that are otherwise nice	2/20/2017 11:17 AM
9	Feel intimidated and saddened by the state of the area outside Lloyds Bank ,Boots and the seats up Pride Hill	2/1/2017 6:52 PM
10	Have seen and smelt the aftermath and very nearly stopped in some too	1/24/2017 7:21 PM
11	It would have an impact if I saw or heard about it & would definitely put me off visiting the town centres. People begging also makes me want to avoid the town centre.	1/20/2017 6:58 PM
12	It's unacceptable. And has infringed on my children's abilities to use the quarry play area a number of times.	1/19/2017 5:56 PM
13	I have witnessed this behaviour at night time from party revellers, and vagrants in the town centre using side alleys and similar places as urinals.	1/19/2017 1:16 PM

14	Disgusting to witness.	1/19/2017 11:08 AM
15	The smell of urine down small passages is rather unpleasant whilst walking through the town	1/18/2017 2:35 PM
16	Not nice for families with children to see this going on	1/18/2017 11:55 AM
7	I work on princess street and both old St chads and the surrounding passageways are affected on a regular basis.	1/17/2017 8:28 PM
8	I feel that something has to be done but there should be more support and places for these poor souls to be	1/17/2017 8:21 PM
19	Seeing drug addicts in the town/quarry park brings has a detrimental affect on the town centre. Homeless people should also be offered more shelter - beggars sat in sleeping bags in front of vacant shop units is not a nice look for the town	1/17/2017 10:17 AM
0	I rarely go out in Shrewsbury during the evening because I dislike anti-social behaviour, so avoid this area.	1/16/2017 8:43 PM
21	I have seen people urinating in public and the impact is more about knowing that the person doing it is under the influence of alcohol or other substance, which can make you feel less safe passing by them. I have seen the product of defaecating in public (never seen anyone in the act thank goodness!). It has the same impact as having dog faeces in public spaces - makes you feel less comfortable and confident in using that space - only much nastier when it has toilet paper stuck to it. Dogs are always very interested. Yuk!	1/16/2017 5:22 PM
22	I have been urinated on. The man was drunk. When he realised I was walking passed he finished against the wall of Waitrose and staggered away this was early Sunday am. I have also seen young men urinating against parked cars at the rear of the bull.	1/14/2017 6:16 PM
23	It's not a pleasant thing to see when the public have more easy access to toilets, but I feel that the homeless have a disadvantaged as after certain hours there is no toilet facilities available to them.	1/13/2017 8:25 PM
24	Having to walk past men with their penis out in public in hours of darkness is concerning, as it walking through puddles of urine.	1/13/2017 1:43 PM
25	Urination and/or Defecation: At entrance to courtyard on LHS School Gardens; Entrance Hairdressers shop; Paved area to front of No1&3 Sch. Gdns. and garden to front of library. Impact has brought us close to wanting to move away!	1/13/2017 10:58 AM
26	Children are subjected to seeing activities they should not have to see, the smell and look of some areas of the town degrade the enjoyment you have for visiting.	1/13/2017 8:34 AM
27	I have encountered human faeces whilst visiting the town. In particular, Coffee House Passage.	1/12/2017 8:28 PM
8	Disgust. It gives the impression of a town centre that is not managed or cared for.	1/12/2017 4:06 PM
29	smell and visual impact, not nice	1/12/2017 11:57 AM
30	Areas that are used for urination and defecation are avoided.	1/12/2017 8:57 AM
31	Find that going into town centre is no longer enjoyable!	1/11/2017 12:39 PM
32	Having to clean up after fouling in our car park area	1/11/2017 8:58 AM
33	On two occasions in the last two and a half years I have observed a pile of human excrement in two different shuts in the city centre. One one occasion I saw a man, apparently inebriated, urinating in full view half-way up St. Mary Water Lane, at about 2 o'clock of an afternoon, and not concerned that passers-by could see him. On about six occasions in the last two and a half years I have observed human vomit on the pavements of the city centre, most notably on Wyle Cop, between the English Bridge and Dogpole.	1/10/2017 2:19 PM
34	I have witnessed numerous drug addicts defecating around the ancient monument of old st chads	1/10/2017 12:50 PM
5	yes unsure as to whether its sanitary to sit in some public spaces or benches etc	1/10/2017 10:41 AM
16	Dirty pavements	1/10/2017 7:34 AM
37	Often groups of drunken, high people with dogs begging whilst making out they are homeless which the majority, if not all are not	1/9/2017 5:09 PM
38	Do not feel comfortable walking thorugh/past the areas affected due to odor. forced to take other routes.	1/9/2017 1:54 PM
39	As a parent of young Children and a dog owner I use the green spaces within the map area frequently. I have observed anti-social behaviour on a number of occasions and discarded litter is unsightly, not to mention hazardous to children and dogs.	1/9/2017 12:54 PM
40	Areas in the town centre are dirty and smell of stale urine. Why should I work full time and pay tax to clean up after these people.	1/9/2017 12:29 PM

41	seeing people lying around the street leaving items and rubbish about leaving needles	1/9/2017 11:10 AM
42	As the official destination marketing body for Shropshire we have received complaints from visitors about such behavior and this has put them off visiting Shrewsbury again.	1/9/2017 11:09 AM
43	As the official destination marketing body for Shropshire we have received complaints from visitors about such behavior and this has put them off visiting Shrewsbury again.	1/9/2017 10:29 AM

## Q3 Do you think this type of behaviour has improved or worsened over the last 12 months?

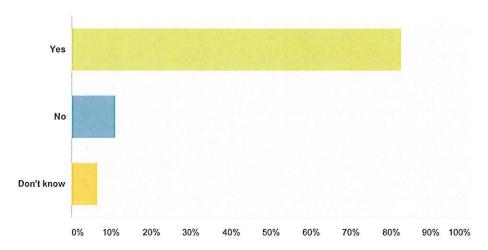
Answered: 108 Skipped: 0



nswer Choices	Responses	
Improved	3.70%	4
Stayed the same	36.11%	39
Gotten worse	25.93%	28
Don't know	34.26%	37
otal		108

### Q4 Do you think this proposal should remain within the PSPO?





inswer Choices	Responses	
Yes	82.41%	89
No	11.11%	12
Don't know	6.48%	7
otal		108

# Q5 Please use this space to make any additional comments about the proposal to prohibit this behaviour through the proposed PSPO.

Answered: 37 Skipped: 71

#	Responses	Date
1	More patrols required and harser penalties for offenders.	3/3/2017 9:02 AM
2	I think there is less respect for the town from both ruff sleepers and people out for the evening both young and old	3/3/2017 5:56 AM
3	I doubt that the PSPO will have a significant impact on this kind of behaviour. Urination and defecation in the street is an inevitable consequence of the Council's policy of encouraging a continuing increase in the level of late night / early morning drinking.	3/2/2017 9:04 AM
4	I think the focus should be in ending homelessness, not criminalising homeless behaviour.	2/23/2017 5:16 PM
5	The proposal will criminalise and victimise homeless people, who are on the streets not because they want to be, but because their lives have fallen apart. The causes of homelessness need to be addressed, not the symptoms.	2/23/2017 1:32 PM
6	The general public should NOT have to plough their way through any rubbish anywhere in the town, not just in the centre. There are similar problems immediately outside the designated area such as Abbey Foregate.	1/28/2017 9:25 AM
7	Begging is getting more blatant withave people even openly asking for money as they walk past you	1/24/2017 7:21 PM
8	I didn't know this was happening but if it is then I would like it stopped with the protection order	1/20/2017 6:58 PM
9	I don't believe council officers alone are suitably able to enforce such measures.	1/19/2017 5:56 PM
10	Are there enough 24 hour public facilities available to people within the area?	1/19/2017 4:59 PM
11	Greater policing of the town centre is required.	1/19/2017 11:08 AM
12	once again it is ok to make these proposals but you have to solve the problems these lovely people have not just move them on.	1/17/2017 8:21 PM
13	If the council wants to stop people urinating in public places, they should open more public toilets, raather than closing them.	1/17/2017 6:28 PM
14	As a major tourist attraction the Theatre Severn should be included in the proposed area? Frankwell island too to help the businesses.	1/17/2017 10:17 AM
15	However,I do notice a considerable amount of vomit, alcohol glasses and the remains of take-away food scattered along the Abbey Foregate on Sunday mornings.	1/16/2017 8:43 PM
16	I would add that as is often the case, some of the instances of people urinating and defecating in public will not just because they are worse the wear for drink late at night (those instances should be addressed as its just irresponsible behaviour) but will be by people with substance addiction issues and chaotic lives. Unless we can help people sort out the underlying issues affecting their lives then we are in dager of pointlessly penalising them something that to them could be viewed as a minor day to day issue amongst all of other things they're having to cope with.	1/16/2017 5:22 PM
17	The police should carryout these duties as behaviour of this nature already fall within a public order offence therefore, there is no need for further local enforcement measures.	1/16/2017 4:22 PM
18	More important crime issues in the area than installing a protection order on a whole town.	1/14/2017 10:33 PM
19	I have become far more aware of this type of behaviour more recently. I didn't notice it previously so it has obviously become more public.	1/14/2017 7:28 PM
20	Leaving rucksacks and bags unattended in this political climate is unsafe and could be good cover for anyone to leave an explosive device.	1/14/2017 6:16 PM
21	Excellent idea, we need to keep Shrewsbury a beautiful place to live abd visit	1/14/2017 9:14 AM
		1/13/2017 8:25 PM

23	To be hoped that Town council and police taking up occupation of the library should help. CCTV coverage over this area would help.	1/13/2017 10:58 AM
24	Shrewsbury is the county town, the town that visitors look to enjoy, comparable towns such as Chester do not have the same cleanliness problems. Shrewsbury town lets the county down. I used to visit Shrewsbury regularly but find it dirty and the unpleasant to visit now because of the state it is in.	1/13/2017 8:34 AM
25	I strongly believe that if a homeless person wishes to be housed then there are agencies who will work with them to provide accommodation. However, some of the supposed rough sleepers either have homes available to them or refuse to accept the offer of a home. Therefore, we should have stricter guidelines as to there behaviour in the town centre which is a place of commerce and tourism. Defecation and urination in public places is an outrage.	1/12/2017 4:06 PM
26	This behaviour causes side streets to feel unclean and smell which detracts from the beauty of the town	1/12/2017 12:34 PM
27	Shrewsbury is a beautiful town and attracts numerous tourists from all over the world, seeing all the litter and dirt in doorways along with the smell and the culprits begging constantly does not convey the right image. These so called "homeless" people need removing from the town centre as they are a nuisance, annoy people and are dirty. The local police need to have a presence in the town and use existing legislation as well,	1/11/2017 12:39 PM
28	Main offenders are late night drinkers and rough sleepers	1/11/2017 8:58 AM
29	Besides defecation in open-air public places, vomiting occurs, and this needs to be dealt with too.	1/10/2017 2:19 PM
30	whilst the PSPO is an excellent tool, it should be combined with CCTV in Princess Street and Old St Chads	1/10/2017 12:50 PM
31	Though I am supportive of dealing with antisocial behaviour. I am not certain that this blanket approach is correct and have concerns how this may impact on events and activities that involve the consumption of alcohol within the defined boundaries, but may not be antisocial behaviour.	1/9/2017 5:35 PM
32	After they have been moved on twice and banned for the 48 hrs then on the third occasion an asbo should be issued	1/9/2017 5:09 PM
33	It's always disgusting anyway and should be permanently prohibited.	1/9/2017 1:54 PM
34	I agree with proposal with the caveat that I believe Becks / Burrs fields should be included, I understand that the river provides a useful and easily recognised boundary, but I use said fields regularly and litter and I believe anti-social behaviour is as much if not more of a problem than in the Quarry.	1/9/2017 12:54 PM
35	ld better not!	1/9/2017 12:29 PM
36	about time something was done	1/9/2017 11:10 AM
37	In order for this to be a baldfaced approach, the authorities MUST provide sufficient public toilets open at appropriate times to meet the need (This I would suggest means access to toilets for at least half an hour after pubs close)	1/9/2017 10:24 AM